

The Champion promotes and propels Lean Six Sigma project(s) using engagement of others and their comprehension of the advantages of using Lean Six Sigma. He or she possesses credibility with staff, and may be a process expert. Anyone in the organization can be a project champion.

Responsibilities:

- Promote a culture of continuous quality improvement
- Communicate the Lean Six Sigma vision
- Participate in the identification of Lean Six Sigma projects
- Engage the project team
- Provide informal leadership to the project team
- Monitor project progress
- Assist the Sponsor to remove any organizational roadblocks to change
- Share project improvement gains and best practices with the broader community and organization
- Celebrate team success
- Actively work to maintain controls to sustain project improvement gains

Standard Work:

- Communicate learnings on Lean Six Sigma, project progress and results of the project by encouraging project participants to present out their project to peers through informal conversations and presentations to provincial committees and facility based committees
- Engages and enlists others in the change methodology by encouraging staff to participate in initiatives
 - Participate once a month at a minimum in quality board huddle
- Supports the project team at all levels by being present and visible in initiative areas, and asking questions regarding the progress of the initiative
 - Ask questions while present at quality board huddle(s) as to what you can do help the initiative
 - Attend portion of a team day to offer support, encouragement and pride in the workplace
- Is an advocate for organizational change by seeking out opportunities for change and acknowledging staff who participate in initiatives
- Serve as a role model and advocate for continuous improvement and streamlining processes by encouraging staff to look for opportunities to make their processes easier and more efficient
 - Review current processes with staff and discuss next potential opportunity
- Understands and can articulate how the initiative supports the organizations strategies, mission, vision and values, and can articulate in quality huddles how it affect patient care
 - Review Health PEI Strategic plan on a page at quality huddles and relate it back to the quality initiative that team is working on
- Encourage the spread of project improvement learnings to like site by supporting the team leaders and project sponsor
 - Work with project sponsor to spread initiative outcomes
- Ensure controls have been maintained (e.g. periodic reviews or check in with peers) through visual management using the Value Stream Map and quality huddles in the initiative area
 - Review the changes in the Value Stream map with team upon completion of initiative