



Tracer Activities

While Accreditation Canada surveyors are visiting our sites from (September 25 - 29th, 2017) they will be doing **clinical or administrative** tracers.

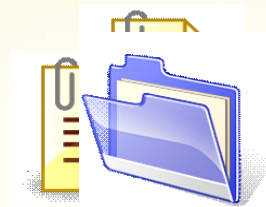
A **clinical** tracer will “trace” the path of a client/patient. They will look at what areas this client/patient went to and follow the path of the client/patient in these areas.

An **administrative** tracer will “trace” the path of a health process or policy (IE. the department of health Disclosure Policy)

If you have any questions or concerns please contact a member of the quality team.

Tracer activities

REVIEW
client files and
documents



TALK and LISTEN
individual
interviews/
discussions and
group discussions



OBSERVE
direct observation
and tours

RECORD
what is read,
heard and
seen

