

### **DID YOU KNOW?**

# ELECTRONIC TRANSFER MEDICATION RECONCILIATION Hospital to Hospital

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#### **Issue:**

- Transitions in care are inherently associated with a high risk of medication discrepancies that have potential to cause patient harm<sup>1</sup>.
- The increased acuity and volume of patient transfers **between Health PEI Hospitals** has further highlighted the importance of following established workflows and process for electronic medication reconciliation (Med Rec) within the clinical information system (CIS).

#### Key Points When Transferring a Patient Between Health PEI Hospitals

#### Prescriber at the 'sending' facility:

- Please choose **Hospital to Hospital** Med Rec
  - NOT In Hospital Transfer reconciliation
  - NOT Discharge reconciliation
- Review each medication and decide whether to continue or stop each order
- When complete, user must reconcile and Transfer.
  - o Please do NOT choose 'plan'

#### Prescriber at the 'receiving' facility:

- Please wait until the new CIS encounter is created; ensure you are on the correct encounter at receiving facility (i.e., the NEW bed the patient is in)
- DO NOT place orders prior to the patient's arrival
- Complete Admission Med Rec
  - Review each line, 'continue' or 'do not continue' are pre-selected, however you may change the selection if appropriate

Refer to this short <u>YouTube video</u>, attached information, and the posted <u>Health PEI CIS Training Materials</u> video for more details.

#### Following this process:

- Improves efficiency
  - o easier to place orders at the receiving facility
  - o intent is clear, therefore fewer phone calls from nursing/pharmacy/etc. to clarify orders
  - o pharmacy and nursing staff save time investigating medication discrepancies (e.g. missing medications, or medications that were restarted after lengthy suspensions)
- Prevents medication errors
  - o decision whether to continue or stop medication is clearly documented so subsequent MRP/nurses/pharmacists understand the plan for each medication order
  - o medication or dose changes from the home regimen at sending facility are reflected in new orders at receiving facility

#### Failure to follow this process:

- will lead the receiving facility's MRP to choose admission Med Rec
- is unsafe because the list of meds presented will be the last BPMH; this may be outdated and will not reflect any medication changes (new medications, discontinued medications, dose changes) from the sending hospital

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Medication Safety in Transitions of Care. Geneva: World Health

Organization; 2019 (WHO/UHC/SDS/2019.9). License: CC BY-NC-SA 3.0 IGO.

## **Hospital to Hospital Medication Reconciliation**

#### When does it need to be done?

- Any time an inpatient is moved to another Health PEI facility and becomes an inpatient at that new facility
  - Hip fracture in PCH comes to QEH for surgery
  - Admitted to PCH, decompensates and comes to QEH ICU
  - Admitted to QEH, goes to KCMH to wait for LTC bed
  - Repeat with each new transfer
    - PCH admit with hip fracture, QEH for OR, back to PCH

#### When does it not need to be done?

- Transfer for outpatient encounter
  - ACC clinic visit
  - Ortho clinic
  - Wound care

