



# Health PEI Transformation



Introductory Overview

June 2024

# Health PEI

# Approach to Transforming Healthcare in PEI

## Our Vision

We aim to support and empower our dedicated healthcare workers while building capacity within our health system. Through these efforts, we aim to refocus on our core priorities, drive meaningful system transformation, and create a resilient, efficient, and innovative healthcare environment that benefits both our committed professionals and the patients they serve.

**3**

## Sustain continuous improvement

Build on initial wins and scale transformation efforts across other areas of the health system

**2**

## Focus on key priorities

Establish momentum by delivering on five priority workstreams

**1**

## Build foundational capacity

Mobilize structure, people, and resources required to sustain transformation

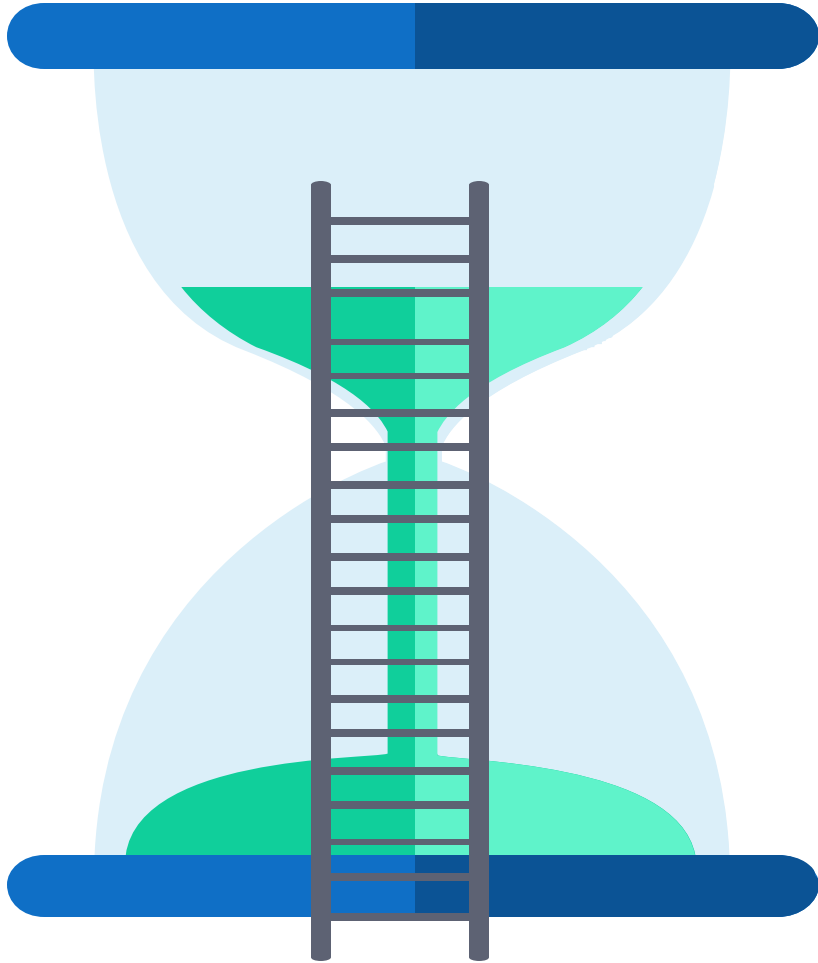
# Transformation Office

We've established a Transformation Office (TO) to provide focus and support in delivering key transformation goals moving forward. A TO is a central unit that supports prioritization, management, and decision-making for large-scale system priorities and projects. It's a common feature in large organizations with complex projects competing for resources. Health PEI's TO will play a critical role in ensuring the successful implementation of key initiatives by:

- ✓ Accelerating progress toward key objectives and ensuring initiatives move forward at pace.
- ✓ Building momentum, ensuring sustainability and capability building are fully integrated.
- ✓ Managing the priorities and coordinating across the system.
- ✓ Monitoring and tracking progress, to align priorities and report on key indicators.



# Building Our Capacity



- We're currently assembling a dedicated team for the TO, which will be filled with full-time staff.
- Recognizing the importance of best practices and swift implementation, we're leveraging KPMG's expertise during the initial setup phase.
- This team will initially report directly the CEO's Office.

# Early Pillars of Work

The TO will initially focus on supporting five key workstreams:

## Workforce Recruitment



Streamlining and redesigning our recruitment processes with the goals of focusing on our highest need areas, attracting and retaining top talent, and reducing inefficiencies and delays in the current processes.

## Patient Medical Homes



Developing methods to guide the planning and commissioning of new Patient Medical Homes (PMH) and Neighborhoods across PEI to rapidly increase the number of Islanders attached to a PMH.

## Patient Registry



Reviewing and improving the existing Patient Registry for unattached patients in the province with the goals of improving data quality, better understanding patient needs, providing access to care, and ultimately ensuring a clear path to attachment.

## Medical School Learning Support



Preparing for the establishment of our new medical school and fully incorporating learners and a learning health system philosophy into our health system.

## Organizational Capacity



Strengthening our ability to deliver on the priorities of Health PEI through investments in the right skills and supports to help our organization thrive.

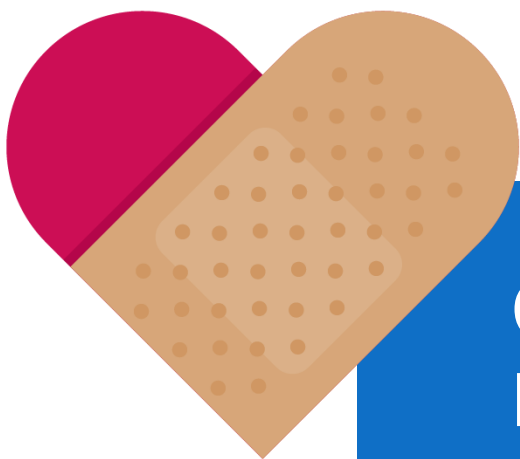
These pillars will be instrumental in building the organizational capacity we need to not only achieve our current priorities but also excel in future endeavors. As we build internal capacity we will identify and accelerate the delivery of additional priorities.

# Opportunities for Engagement



The TO development and ongoing work will be a collaborative effort. We'll be seeking opportunities for engagement across all departments and levels to ensure everyone has a voice in shaping its direction and leveraging its support.

Through this process, we ask that teams share information, be forthcoming, and engage in the process of setting up this new team! We're all in this work for the right reasons and in this together.



## Our Overarching Goal: Excellence in Healthcare Delivery

By establishing the TO, we're taking a significant step towards ensuring the successful implementation of key priorities and setting ourselves up to have the capacity to deliver more effectively going forward, ultimately leading to excellence in healthcare delivery.



## For more information...

We'll continue to provide ongoing updates via the dedicated Health Transformation page on the Staff Resource Centre.

For any questions, please feel free to contact us at [healthpei@gov.pe.ca](mailto:healthpei@gov.pe.ca).

# Health PEI