



## Top 5 Patient Safety Incidents at Health PEI

At Health PEI, patient safety incidents are reported and tracked through the electronic **Provincial Safety Management System (PSMS)**. A **patient safety incident** is an event which could have resulted, or did result, in unnecessary harm to a patient/client/resident (Health PEI, 2021).

### The Top 5 Patient Safety Incidents Reported in PSMS:

1. Falls
2. Behaviour events
3. Medication
4. Lab/Specimen
5. Safety/Security

#### Strategies to address top 5 incidents:

Policy revision/development  
Update of assessment tools  
Develop/review education/training  
QITs/committees identifying and addressing gaps (action plans)

### Why Report Incidents?

- To learn from the event
- To focus on improvement and future prevention
- Promote a safe working environment
- Promote a **“just culture”**
  - A just culture is fairly balancing an understanding of system failure with professional accountability.
  - Also known as psychological safety, it is a culture where people believe they can question existing practices, express concerns and admit mistakes without ridicule or punishment.

**The primary role of incident reporting is to promote patient safety by focusing on system improvement and a just culture.**