



What are Quality Indicators?

Quality indicators are standardized, evidence-based measures of healthcare quality that can be used with readily available data to monitor system performance and clinical outcomes (Agency for Healthcare Research and Quality, 2020; Healthcare Excellence Canada, 2020).

Quality indicators are increasingly being used by healthcare organizations across Canada and globally, to improve accountability, transparency, and to provide quantitative measures of value.

Quality indicators are used as a tool to guide the process of quality improvement in healthcare.

An indicator may measure available resources, an aspect of a process, or a health or service outcome

Health PEI Indicators are developed and monitored by Quality Improvement Teams, program and executive leadership, and Health PEI Board of Directors.

You can find more about the Health PEI's **Strategic Performance Indicators** in our 2019-2020 Annual Report at: https://www.princeedwardisland.ca/sites/default/files/publications/health_pei_annual_report_2019-20.pdf

Tracking indicator data over time identifies successful processes/practices or areas that require improvement.