

## Accreditation: ROP of the Week

Required Organizational Practice: Hand-Hygiene Education & Training

## WHAT IS HAND-HYGIENE EDUCATION & TRAINING?

Hand-hygiene is a critical element of infection prevention and control
programs in healthcare. Education and training on hand-hygiene addresses the
importance of hand-hygiene in preventing infections, demonstrating proper
techniques and influencing positive hand hygiene behavior.

## AT HEALTH PEI:

 There is a provincial Hand Hygiene Policy that was updated in the fall 2021. The policy can be found on the Policy Document Management System (PDMS/MedWorxx). Hand-hygiene education is provided to team members and volunteers.

- Staff, students and volunteers receive hand-hygiene education as part of general orientation.
- All Health PEI staff, physicians and volunteers must also complete handhygiene training annually. Staff can access IPAC Canada's online handhygiene learning module to complete their training.
- The **Your Four Moments for Hand-Hygiene** posters are displayed throughout Health PEI programs and facilities. The four moments are:
  - 1. Before initial contact with the patient/client/resident or their environment.
  - 2. Before a clean/aseptic procedure.
  - 3. After body fluid exposure risk.
  - After touching a patient/client/resident or their environment.

## Questions Accreditation Canada Surveyors May Ask Staff:

Why is hand-hygiene important? What are the "Four Moments" of hand-hygiene?

What are two methods of performing hand-hygiene?

What hand-hygiene education/training have you received?

Accreditation Canada Infection Prevention and Control Standards (V.14) Quality Risk and Patient Safety Division March 2022