



Accreditation: ROP of the Week

Required Organizational Practice: Patient Safety Plan

WHAT IS A PATIENT SAFETY PLAN?

- Ensuring services are provided safely is one of Health PEI's primary obligations to patients/clients/residents, families and team members.
- A clear, focused Patient Safety Plan, aligned with the organization's Strategic Plan, helps ensure the organization has a strategy to improve the quality of care and services delivered.

Speak to your manager or supervisor if you have identified a potential safety risk

AT HEALTH PEI:

- Programs and facilities are expected to assess and address patient/client/resident safety issues.
- Using the **2019 Canadian Patient Safety Culture Survey results**, an action plan has been developed to improve Health PEI's safety culture.
- In March 2021, staff participated in **focus groups** aimed at better understanding strengths and areas for improvement with respect to our organization's patient safety and workplace culture.
- The **2021-2024 Strategic Plan** is expected to be released in summer 2021
- Work is underway to update our **Quality and Patient Safety Framework** – watch for more information in the near future.

Patient/client/ resident safety can be improved when organizations develop a targeted patient safety plan

Questions Accreditation Canada Surveyors May Ask Staff:

What do you do if you encounter an actual or potential patient safety issue?

What does Health PEI do to encourage a patient safety culture?

What is an example of an improvement that you have implemented or seen implemented in response to a patient safety incident?