

ATTENTION: ALL ENDUSERS

PLANNED DOWNTIME

SUNDAY MAY 29TH, 2022

STARTING AT 2130

Please be advised that the Clinical Information System will be going into a planned downtime on May 29th starting at 2130 until approximately 0400 on May 30th. This downtime is required to complete electrical system maintenance at the QEH and affect all communications with the CIS.

During the downtime, access to patient charts will be from the 724 Downtime Computers only. Please refer to your Downtime Procedure manual to prepare for this event. Patient charts will be up to date as of 2130 on May 29th. During the downtime, printing of patient information will be impacted and printers may not function. Patient MARs can be printed prior to the outage to avoid any unforeseen issues.

Connections between CIS and external systems such as the Client Registry, Dragon dictation and eScription, Lab and Pharmacy medical devices, Diagnostic Imaging RIS will also be affected starting at 2000 on May 29th until 0800 on May 30th. The actual times will vary by system.

All scheduled reports will also be unavailable during the downtime. Those affected will be printed either before or after the planned downtime, however you may experience delays in receiving these due to the high volume of reprints.