

ATTENTION: ALL ENDUSERS

CIS CODE UPGRADE SATURDAY JANUARY 21ST STARTING AT 2330 HRS

Please be advised that on January 21st from 2330 to approximately 0500 on January 22nd, the CIS team will be completing a Code Upgrade. With past upgrades, a scheduled downtime would have been required. With this upgrade, the system will remain available however, there will be some impacts to functionality.

From 2345 to 0100, the CIS will not be sending or receiving any patient information with external systems such as the Client Registry (CR), Dragon medical records dictation system and Diagnostic Imaging (RIS). Please be aware that any patient information coming from or going to these systems may not appear on the patient chart until approximately 0115hrs. Medication dispensing cabinets will be available but the information coming from CIS will be affected. Physician dictation in the ED should not be affected during the upgrade.

From 0045 to 0200 scheduled reports that auto-print or are received via email will be unavailable. These should be rescheduled after 0200 and be received as normal.

From 0500 to 0600 scanned images will be unavailable on patient charts.

At approximately 0445 end users will be sent an alert to log out of the system at 0500. When you log back in at 0500, you will be using the upgraded system.

There may be some additional issues seen during the upgrade. If any issues continue past 0500, please contact the Service Centre.

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