

## **Update - Blood Collection Services July 16, 2020**

This information applies to:

Island Physicians and Nurse Practitioners

The return of service operations has been done in a coordinated and safe manner for our patients. By booking set appointment times, the laboratory has been able to safely control the flow of patients and ensure appropriate social distancing takes place. The change in practice for our operations has resulted in delays at all of our locations across the province with significant delays at the QEH and PCH laboratory collection sites.

Practitioners should be aware that some sites have reduced their daily collection numbers by approximately 1/3 of the daily volume.

There are many practitioners' offices that provide blood collection at their locations. Historically, patients from these areas have either had their blood collected during the appointment, returned to the office the next day or have come to the laboratory site for collection. Moving forward, the laboratory will be directing these patient populations to have their blood collections done at their physicians' office/clinic.

Until a more permanent solution can be found, this process will remain in effect.

We do realize that this change in practice will affect operations. As appointment wait times increase, laboratory collections need to provide services to inpatients, other vulnerable patient population groups and those practitioners that do not presently offer phlebotomy.

## For more information, contact:

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