Provincial Laboratory Quality Improvement Team

Health PEI QUALITY TIME

Provincial Laboratory website: www.healthpei.ca/index.php3?number=1044816
Health PEI policies/procedures website: iis.peigov/dept/health/manual/index.html

Volume #5 March 2014

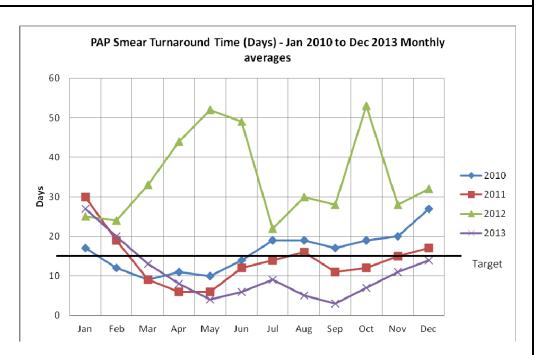
Quality News:

The Provincial Laboratory Quick Reference guide is now located on the Provincial Laboratory and CIS websites.

Improvement in meeting Accreditation Canada Standards:

Compliance rate 2013 vs 2010:

- 1. Biomedical Laboratory Services Standards - 82.7% vs 62.7%
- 2. Blood Bank Transfusion Services Standards - 96.1% vs 96.1%
- 3. Laboratory and Blood Services Standards - 93.6% vs 63.0%



The target goal for PAP smear Turnaround Time (TAT) is 15 calendar days. This was achieved in most years except for the 2012 calendar year. 2012 was a year of unusual staffing challenges for the Cytology Laboratory. That year, steps were taken to improve the TAT. These included sending some of the workload to a referral lab as well as having staff work additional shifts. In 2013, with a return to stable staffing levels in Cytology, not only did the TAT for PAP smears significantly improve over 2012, it also exceeded the 15 day target in the months March through December.

Coming Up....

- Omnitech super-user training is almost complete. End user training to begin in March 2014. Target go live date is May 2014
- MARITECH 2014 Will take place in Charlottetown, Oct 22nd Oct 24th. The theme is "Headed in the Right Direction". Volunteers needed for a number of planning committees contact Rosalie Richard or Andrea Dowling.
- Quality Team members include: Bill Bylhouwer, Donna Stanley, Dr. Humaira Khanam, Dr. Jennifer Fesser, Pam Wright, Jackie A'Hearn, Louise Farrar, Barb MacEachern, Rebekah Moore, Shelly Keenan, Georgette Turner, Tanya MacKay, Greg Dobbin, Holly Brasky, Chris Spenceley and Treena Bellamy

If you have any questions on quality, please speak with your site representative on the Quality Team