Private Service Providers (PSP) Information for Patients, Clients, and Residents

Health PEI

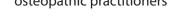
Health PEI patients/clients/residents may choose to receive services from a Private Service Provider (PSP) in a Health PEI-managed facility. If you choose to privately retain/utilize a PSP to provide a service, there is important information you need to know.

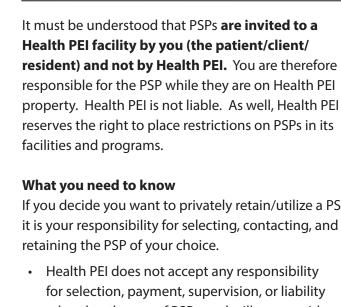
Private Service Providers

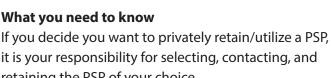
Health PEI considers a Private Service Provider (PSP) to be an individual or group that is retained or utilized directly by the patient/client/resident or their family/ substitute decision-maker/proxy to provide therapies, interventions and/or other services. Examples can include (but are not limited to):

- physiotherapists
- dentists
- optometrists
- chiropractors
- nurses
- therapy aides
- social workers
- nutritionists
- personal assistants
- ayurvedic, naturopathic, homeopathic, and
- osteopathic practitioners

- nontraditional doctors
- music therapists
- acupuncturists
- massage therapists
- occupational therapists
- doulas
- healing touch therapists
- hair stylists
- estheticians
- foot care providers
- personal helpers







- Health PEI does not accept any responsibility for selection, payment, supervision, or liability related to the use of PSPs, and will not provide any resources (such as, but not limited to: human resources, equipment or supplies)
- Health PEI is not responsible for any adverse effects (health-related or other) resulting from you receiving services from a PSP.
- Health PEI has the right to deny PSPs access to you if the healthcare team considers the service contradicts your Plan of Care.





- Health PEI is not obligated to pay for any services which are not provided by the PSP in the event that the PSP's service is restricted or cancelled.
- PSPs do not have access to the patient/client/resident's health record.
- The PSP cannot provide care that is the responsibility of Health PEI staff and physicians.

What the private provider needs to know

- PSPs do not have access to the patient/client /resident's health record.
- PSPs may not perform parenteral or colonic therapy.

- Services involving scents are contrary to the organization's scent-free environment and are not permitted (for example aromatherapy; incense; hair products; etc.).
- The use of illegal substances is strictly prohibited.
- No PSP shall administer, recommend, prescribe, or make available to the patient/client/resident any substance.
- There is to be no spinal or physical manipulation unless the attending or treating physician or Nurse Practitioner is consulted and agrees with the treatment.

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Questions?

If you have any questions in regard to Health PEI's Private Service Provider Policy please speak to your attending Health PEI manager, supervisor, or clinical lead.

