Health PEI Santé Î.-P.-É.

Provincial EMR Virtual Training

The EMR Program team is pleased to inform you that a **Virtual Training Model and Schedule** is available to **new users** of the Provincial EMR.

Training is offered weekly on Tuesdays & Wednesdays and will be divided by modules.

<u>Tuesday Morning</u> 9:00am to 10:30am weekly	Tuesday Afternoon 1:00pm to 3:00pm weekly	<u>Wednesday Morning</u> 9:00am to 10:30am weekly	Wednesday Afternoon 1:00pm to 2:30pm weekly
Module 1	Module 4	Module 7	Module 8
Navigating the CHR	Information and Document Management	Encounters	Sending Referrals
Module 2			Module 9
Customizing CHR Dashboards	Module 5 Updating Patient		Triaging Referrals
and Summary Views	Demographics Advanced		Module 10
Maximize			Billing (as needed)
User Efficiency	Module 6		
	Navigating the Schedule and		Cases (as needed)
Module 3	Booking appointments		
Inbox Management			
	System settings/MFA set-up		

This standardized model will provide consistent base training to all new users of the system and promote best practices. Some modules are **mandatory** for all users and other modules are highly recommended **(please see table below)**.

Once initial training is completed, a **weekly standing schedule** allows users flexibility to take refresher training of individual modules. Managers are encouraged to submit new user request forms in advance_of employee start dates so EMR access can be set up, employees scheduled for training, and **pre-training requirements** completed. Physicians and Nurse Practitioners will be offered 1:1 training as needed.

To submit a new user access request form, please visit <u>https://src.healthpei.ca/sites/src.healthpei.ca/files/e-</u> Health/New User EMR Form Provincial EMR.pdf

Virtual training sessions are booked according to start dates noted on the new user forms. Current EMR users, interested in re-training on specific modules, should email emrprogram@gov.pe.ca

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Provincial EMR Training Modules 1-10

MODULES	1	2	3	4	5	6	7	8	9	10
Physician	м	М	М	-	-	-	М	М	М	AS NEEDED
Locum	м	М	М	-	-	-	М	М	М	AS NEEDED
Nurse Practitioner	м	М	М	-	-	-	М	М	М	AS NEEDED
Resident	м	М	М	-	-	-	М	М	М	AS NEEDED
Med Student	М	М	М	-	-	-	М	М	М	AS NEEDED
Nurse Practitioner Student	М	М	М	-	-	-	М	М	М	AS NEEDED
Clinical Pharmacist	м	М	М	HR	HR	HR	HR	HR	HR	-
AH (Allied Health)	М	М	М	HR	HR	HR	HR	HR	HR	-
RN (Registered Nurse)	м	М	М	HR	HR	HR	HR	HR	HR	-
LPN (Licensed Practical Nurse)	м	М	М	HR	HR	HR	HR	HR	HR	-
Clinic Lead/Supervisor	м	М	М	HR	HR	HR	HR	HR	HR	AS NEEDED
MOA (Medical Office Assistant)	м	М	М	М	М	М	-	-	HR	HR
EMR Advisor	М	М	М	М	М	М	М	М	М	М

M = Mandatory

HR = Highly Recommended

Module 1 - Navigating the CHR

Module 2 – Customizing CHR Dashboards and Summary Views Maximize User Efficiency

Module 3 – Inbox Management

Module 4 – Information and Document Management and Scanning

Module 5 – Updating Patient Demographics Advanced

Module 6 – Navigating the Schedule and Booking Appointments

Module 7 – Encounters

Module 8 – Sending Referrals

Module 9 – Triaging Referrals

Module 10- Billing (as needed). *Providers (and possibly MOAs, depending on clinic needs) will require this training*