

OUR VALUES

CARING

We treat everyone with compassion, respect, fairness and dignity.

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INTEGRITY

We collaborate in an environment of trust, communicate with openness and honesty and are accountable through responsible decision making.

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EXCELLENCE

We pursue continuous quality improvement through innovation, integration and the adoption of evidence-based practices.

HOW WE LIVE OUR VALUES HEALTH PEI CODE OF CONDUCT

CARING

Treating everyone with compassion, respect, fairness and dignity means we:

- Accept and value the diversity of individuals and groups
- Treat others how they want to be treated
- Establish, encourage and maintain healthy relationships
- Are fully present and are active participants in conversations, decision making and activities
- Recognize the accomplishments of others and offer constructive feedback
- Listen to and value the ideas and opinions of others
- Communicate in a timely and appropriate manner

INTEGRITY

Collaborating in an environment of trust, communicating with openness and honesty and being accountable through responsible decision making means we:

- Build trust through our actions
- Do what we say we are going to do, in a timely manner
- Maintain a person centered approach and include a variety of perspectives and factors when making decisions
- Take responsibility for our decisions and actions and acknowledge and learn from our mistakes
- Be honest in our interactions with others
- Use resources efficiently and distribute them appropriately
- Uphold all standards and policies that apply to Health PEI

EXCELLENCE

Pursuing continuous quality improvement through innovation, integration and the adoption of evidence-based practices means we:

- Collaborate with and understand the roles of others
- Strive to achieve a seamless, person centered care experience for those using the health system
- Are engaged and creative and encourage the same in others
- Use current and credible information to guide our work and decision making
- Make change that furthers our goals and objectives and that is appropriate for our circumstances and setting
- Ensure an effective process for implementing and monitoring new ideas or initiatives
- Evaluate and improve the quality, safety and effectiveness of our decisions and services