Stroke Distinction: Did You Know?

Patient/ Client and Family Education (Part 3) Evaluation

Surveyors use specific criteria to determine if the organization's stroke education program meets the necessary requirements to achieve a Stroke Distinction™ status.

AT HEALTH PEI: Survey Visit October 31-Nov 3

Enhance client experience and improve outcomes

Mitigate risk and increase efficiency

Improve teamwork and communication

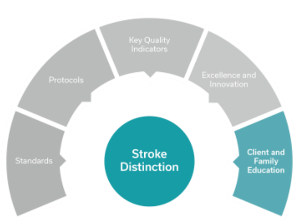
Criteria:

1. **Evidence that the stroke education program is an integrated component of stroke care delivery.**
   Educational materials are:
   - available and accessible (e.g., posters, display boards, booklets, etc.)
   - available in a variety of languages appropriate to the needs of the population
   - appropriate for clients with special communicative needs

During tracer interviews, stroke clients and their families and/or caregivers report receiving education regarding their recovery and self-management.

2. **Consistent documentation in the client health record that education has been provided.**
   - Standardized tools (e.g. checklist) are used to document education components to ensure that all critical elements are addressed prior to client discharge.
   - The client health record includes a specific location for the documentation of client education activities.
   - Specific content addressed during each educational session (e.g., skills taught and demonstrated, discharge preparation, etc.) has been documented.

Stroke Patient and Family Education is documented on the "Stroke Education" form found in Cerner under the folder "Provincial Stroke Documentation".



Stroke Distinction Program – Accreditation Canada
July 2022

Questions Accreditation Canada Surveyors May Ask Staff:

1. Where do you find resources to support patient education in various languages?

2. What checklists or tools do you use to support patient education?